



THE AGENCY FOR PUBLIC INFORMATION

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BUREAU OF STANDARDS FOCUS ON QUALITY ASSURANCE

The St. Vincent and the Grenadines Bureau of Standards (SVGBS) has reaffirmed its commitment to quality assurance and national development through hosting of a comprehensive sensitization session aimed at strengthening standards compliance across key sectors.

The National Stakeholders sensitization session held today, Thursday 26th February 2026 at the conference room of the SVGBS, focused on the benefits of the ISO 9001:2015 Quality Management Systems.

Executive Director of the St. Vincent and the Grenadines Bureau of Standards Ezra D Ledger provided opening remarks and Ms. Afton Collymore, Lead Auditor; presented on the principles of the ISO 9001: 2015.

The session forms part of the Bureau's ongoing mandate to ensure that goods and services within St. Vincent and the Grenadines meet established national, regional, and international standards.

ISO 9001:2015 is the internationally recognized standard for Quality Management Systems (QMS). It provides a framework for organizations of any size or sector to ensure consistent, high-quality products and services, improve efficiency, and enhance customer satisfaction. It focuses on risk-based thinking, continuous improvement, and meeting regulatory requirements.

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