

REQUEST FOR EXPRESSIONS OF INTEREST

SAINT LUCIA

CARIBBEAN DIGITAL TRANSFORMATION PROJECT (CARDTP)

Loan No. /Credit No.: *IDA Credit # 6682-LC*

Contract Title: Consultancy Services to undertake Training and Awareness Assessment and prepare Training Plan to support technical capacity development of GITS and Public Sector Modernization Unit, CARDTP PIU Staff, ICT staff and others as relevant.

Reference No.: SLU_CARDTP_C_IC_7

Saint Lucia has received financing from the World Bank towards the Caribbean Digital Transformation Project, and intends to apply part of the proceeds for consulting services for engagement of an Individual Consultant to build and retain technical expertise within government through capacity building programs and knowledge transfer provisions of IT services contracts. The consultancy is expected to last for a period of five (5) months.

The consulting services (“the Services”) include

- 1) Reviewing and updating of regional and national cybersecurity policies, legislation, regulation, and institutional and coordination structures
- 2) Establishing a Computer Emergency Response Team (CERT) or a cybersecurity agency at the national level in line with a regionally agreed model and support for regional threat intelligence sharing, incident escalation, and support protocols;
- 3) Regionally coordinated capacity building and networking for government cyber professionals and cyber awareness campaigns for civil servants and general public; and
- 4) Review and update of regional and national data protection and privacy laws and data access and exchange policies .

The detailed Terms of Reference (TOR) for the assignment *can be found at the following website;* www.govt.lc/consultancies or www.finance.gov.lc or <http://publicservice.govt.lc/notices> *can be obtained at the address given below.*

The Department of Public Service now invites **Eligible Individual Consultants** (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services; (Curriculum Vitae, description of similar assignments, experience in similar conditions, clients’ references etc.).

Interested Consultants should have the following requisite qualifications and professional experiences listed below for undertaking the assignment.

QUALIFICATION

The successful candidate must have:

Academic:

- Minimum Undergraduate degree in Information Management, Information Technology or Information Communications Technology, Human Resources Development, Workforce Development Training, Human Resources Management, Organizational Behaviour or related field, or equivalent professional qualifications.

Professional Experience:

- Five (5) years of experience in undertaking training needs assessments, feasibility studies, training, human resource development, human resource management and related activities;
- Five (5) years' work experience in IT / ICT, or related field. A background and experience focusing on the public sector is an advantage.
- Senior consultant or management experience with a substantial track record in designing and directing Human Resource Development Strategies;
- Demonstrated expertise developing IT / ICT training or expertise in operating a functional ICT Department, preferably within the public service
- Demonstrated expertise in undertaking IT / ICT capacity assessments, with developing IT / ICT skillsets to perform required tasks to be aligned organizational needs, specifically in digitizing the public service would be advantageous

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" July 2016, revised November 2017 , August 2018 and July 2020 ("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest.

A Consultant will be selected in accordance with the Individual Consultants Selection method set out in the Procurement Regulations.

Further information can be obtained at the address below (*) during office 8:00 a.m-4:30 p.m. (0800 to 1630 hours).

Expressions of Interest must be delivered in a written form to the address below (in person, or by mail, or by e-mail) by May 20, 2022

***Project Implementation Unit
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