



**MINISTRY OF PUBLIC SERVICE, CONSUMER AFFAIRS AND SPORTS**

*2nd Floor Ministerial Building, Halifax Street  
Kingstown*

**ST. VINCENT AND THE GRENADINES**

**Tel:** (784) 485-6912 or (784) 456-1111

**Ext:** 579

**Email:** [office.mps@gov.vc](mailto:office.mps@gov.vc)

---

## **PRESS STATEMENT**

### **Memorandum of Understanding between ministry of Public Service and the SVG Bureau of Standards**

The Ministry of the Public Service, Consumer Affairs and Sports and the St. Vincent and the Grenadines Bureau of Standards signed a Memorandum of Understanding (MOU) on Thursday 25<sup>th</sup> January, 2024, that streamlines cooperation and directs the communication and exchange of information between the two institutions.

This MOU is another pillar in the multi-faceted approach in the implementation of the provisions of the Consumer Protection Act No. 12 of 2020.

Cooperation would be achieved through the following areas –

- Publication of Standards
- Voluntary or compulsory standards
- Identification of goods and services that has the Standards Mark
- Publication of deficient goods
- Investigation of complaints
- Offences

Mr. Raymond Ryan, Permanent Secretary Ministry of the Public Service, Consumer Affairs and Sports signed on behalf of the Ministry, while Mr. Ezra

Ledger, Executive Director, of the Bureau of Standards signed on behalf of the Bureau.

Witnessing the signing was Mr. Clarence Harry, Director of Consumer Affairs and Internal Trade.



Left Permanent Secretary Raymond Ryan & right Executive Directive Ezra Ledger - Signing of the MOU



Display of signed MOU

-End-