



# Caribbean Digital Transformation Project

## NEWSLETTER - ISSUE 1

March 2024



**“TRANSFORMING TO SERVE YOU BETTER”**

## Welcome to Our Inaugural Issue!

We are thrilled to launch the first issue of our bi-monthly newsletter, a dedicated space designed to keep you informed about the progress, updates, and insights related to the Caribbean Digital Transformation Project (CARDTP) and its impact on Saint Vincent and the Grenadines (SVG). This initiative represents a significant step towards enhancing our digital capabilities and infrastructure, aiming to foster a more connected, efficient, and innovative future for SVG.

## Project Background

The Caribbean Digital Transformation Project is a groundbreaking endeavor aimed at accelerating the digital transformation across the Caribbean, with SVG being a key beneficiary. Financed by the World Bank, this project focuses on several critical areas including the development of digital infrastructure, the enhancement of government digital services, and the promotion of digital skills among the population. Its overarching goal is to leverage technology to improve public service delivery, stimulate economic growth, and increase inclusivity in the digital economy.



# IMPACT ON SAINT VINCENT & THE GRENADINES

For Saint Vincent, the CARDTP signifies a transformative journey towards becoming a more digitally enabled society. From upgrading IT infrastructure to implementing advanced cyber security measures, the project endeavors to lay down a robust digital foundation that will benefit government operations, businesses, and citizens alike. It represents an opportunity to enhance national competitiveness, improve access to digital services, and foster a culture of innovation and technology-driven development.



## 2024 Project Highlights Summary

- Single Window for Land Property Transactions (SWLPTS) - While Aerial Imagery and Geodetic Survey procurements are in motion, handover and training on the use of the new cadastral survey equipment was completed.
- Customs Single Window for Trade Transactions - The Customs and Excise Department has begun preparations for Vincy Single Window for Trade Facilitation (VSWIFT) with United Nations Conference on Trade and Development (UNCTAD). The VSWIFT will provide greater efficiency through reliable digital services relevant to SVG imports and exports.
- **Procurements:** Other procurement progress include key digital infrastructure components, such as Data Centre IT hardware and technical evaluation of bids for the Tax Implementation Management System (TIMS). Upcoming Bids focus on the Citizen Portal and cybersecurity enhancements, with finalization and review processes underway.

*Click and follow our Facebook page now for further details, photos and live updates <https://www.facebook.com/profile.php?id=100070659737827>.*

## Snap-shot of recent activities

CARDTP Project Implementation Unit hands over Cadastral Surveying Equipment to the Lands & Surveys Department at a cost of US\$137,924.46.



Featured here are CARDTP Project Coordinator, Winston George, Land Surveyor, Ryan Nanton and Chief Surveyor, Keith Francis

## Snap-shot of recent activities continued.

Everything Vincy Expo 2023-We were there. Below pic features enthusiastic project supporter.



Taking the message to the Grenadines, Bequia outreach November 2023. Bequia community leader, Rochelle Tannis in the foreground.



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## LOOKING FORWARD

Our newsletter aims to serve not just as a source of updates but as a platform for collaboration and engagement across all ministries, agencies, departments and teams involved in the digital transformation process. Your feedback, ideas, and participation are crucial to our collective success. Stay tuned for our next issue, where we will dive deeper into project milestones, feature interviews with team members, and share success stories from our journey towards digital transformation.

Together, let's embark on this exciting digital journey towards a brighter, more connected future for Saint Vincent and the Grenadines. For more information, photos and live updates, follow our Facebook page - S.V.G Digital Transformation Project, Instagram - svg\_digital\_transformation, website and YouTube.

Your Digital Transformation Project Implementation Unit.