

REQUEST FOR EXPRESSIONS OF INTEREST

SAINT LUCIA

SAINT LUCIA HEALTH SYSTEM STRENGTHENING PROJECT

Credit No.: IDA Credit # 63160-LC

Assignment Title: Consultancy Services for the Design and Implementation of Continuous Quality Improvement System

Reference No. 072/CS/CQS/CQIS/HSSP/01/20

The Government of Saint Lucia (GOSL) has received financing from the World Bank toward the cost of the Health System Strengthening Project, and intends to apply part of the proceeds for consulting services.

The consulting services (“the Services”) include a) Design a CQI system to support Saint Lucia’s National Quality Management which will include but will not be limited to the Licensing and Certification system of the public and private health sector; b) Design a Roadmap to facilitate the implementation and sustainability of the CQI system within the health sector, to include the certification and accreditation phases; c) Create relevant tools for the implementation of CQI, including but not limited to, the relevant health technologies, quality circles, and reminder systems; d) Provide capacity building for health care provider and patients to ensure execution of the CQI system and models to achieve improvements unto accreditation; e) Establish and improve the Data Management System to include CQI areas, including the integration of processes for performance measurement and the Monitoring and Evaluation system of the healthcare sector. The consultancy is expected to last for twelve (12) months. *(The detailed Terms of Reference (TOR) for the assignment can be found at the following website; www.govt.lc/consultancies or www.finance.gov.lc or can be obtained at the address given below)*

The Department of Health and Wellness now invites eligible consulting firm (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services; (Brochures, description of similar assignments, experience in similar conditions, availability appropriate skills among staff, **please note that the individual experts’ bio data in not required.**)

The selection criteria are:

1. The firm should be registered. (Certificate of incorporation/registration to be submitted)

Minimum Required Qualification

General Experience:

The firm must have at least ten (10) years’ experience in the health sector in developing countries.

Specific Experience:

The Firm must have at least seven (7) years Quality Systems (Quality management, Quality Assurance or similar design and implementation in developing countries and not less than two (2) experiences in Continuous Quality Improvement Systems design and implementation in Latin America and the Caribbean Region (LAC).

The assignment will be conducted by a firm consisting of a multi-disciplinary team including a Team Leader, Expert in Health Services Organization and Delivery, Expert in Quality Audit and Expert in Clinical Nursing with the requisite combination of skills, expertise and experience to carry out the assignment.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" July 2016, revised November 2017 ("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a sub-consultancy to enhance their qualifications.

Associations should clearly indicate the form of the association (Joint-venture or sub-consultancy. For Joint ventures clearly indicate the member in charge; other member/s and sub-consultancy. Joint-venture shall submit with the Expressions of Interest letters of intent indicating their intent to form a joint venture if awarded the contract and shall provide the above-mentioned information for each member of the joint venture. Sub-Consultants qualifications and experience are not evaluated as part of the evaluation of Expressions of Interest.

A Consultant will be selected in accordance with the Consultants Qualification Selection method set out in the Procurement Regulations.

Further information can be obtained at the address below during office 8:00 a.m. - 4:30 p.m. (0800 to 1630 hours).

Expressions of interest must be delivered in a written form to the address below (in person, or by mail, or by e-mail) by August 20, 2020.

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